

The health care guarantee is in force nationwide

If the appointment or treatment that you are offered cannot be given within the guaranteed period the health care provider shall offer you



alternative care with another health care provider.

Contact the health care centre where you are currently waiting for further information.

If you do not wish to seek care with another health care



provider,

you are entitled to

When authorised health care staff make a decision regarding an appointment or treatment in consultation with you as the patient, the health care guarantee states how long you should have to wait. The health care guarantee does not determine whether or not care should be given or for that matter which type of care can come into question. The guarantee only determines the period within which the care shall be provided.

This can mean that you are offered an appointment or treatment at another health care facility if you cannot be offered care within the specific period of time.

The health care guarantee applies upon contact with and for appointments within primary care and at the first appointment at all planned specialist care at a hospital/clinic irrespective of whether it is with a doctor, physiotherapist, etc. The health care guarantee applies to all patients.

The health care guarantee is applied in accordance with the specific time periods 0–7–90–90

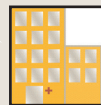
The health care guarantee implies that you shall receive care with a specific time period.

Care at another facility

waiver the conditions of the health care guarantee. This can mean about longer waiting period for you. If at a later stage you regret waiving the conditions of the health care guarantee, contact your health care centre. The health care guarantee will then

come into force from this date.

If you as a patient, as part of the health care guarantee, are offered care with another health care provider, then this shall not entail extra costs on your part.



In accordance with the health care guarantee you have the right to:

Ways to help

Remember to contact your health care provider in good time if the scheduled appointment is not suitable or if you cannot make it.



Always be on time.



Further information can be found at
www.vantetider.se

All Sweden's county councils and regions in cooperation

Gotland Municipality, Jämtland County Council, County Council Blekinge, County Council Dalarna, County Council Gävleborg, County Council Halland, County Council in Jönköping, County Council in Kalmar, County Council in Uppsala, County Council in Värmland, County Council in Östergötland, County Council Kronoberg, County Council Sörmland, County Council Västernorrland, County Council Västmanland, Norrbotten County Council, Region Skåne, Stockholm County Council, Västerbottens County Council, Västra Götaland region, Örebro County Council.

Do you think
the waiting time
is too long?

